While waiting for novel coronavirus (COVID-19) results

island health

To get your results. . .

Log into your Island Health MyHealth Patient Portal 24- 48 hours after your test.

If you do not have a MyHealth account, please call 1.844.844.2219, Monday- Friday between 08:30am 4:30pm to have one created.

[If you are not able to sign up for a MyHealth account for any reason you can phone the Island Health Lab Call Centre at 1.866.370.8355 Monday to Friday 7 AM – 6 PM or Saturdays and stat holidays 8 AM – 4 PM for a verbal lab result]

While waiting. . .

If you have not started already, make a list of people you have been in contact with since **2 days** (48 hours) before you began experiencing symptoms.

Your contact list should include each person's name and the best phone number to reach them.

If your test comes back positive, the nurse will ask you for this list.

To prevent the spread of novel coronavirus, please self-isolate at home until your test results are complete. See BCCDC instructions sheet provided.