



**“He who thinks he leads,  
but has no followers,  
is only taking a walk.”**

**~ John Maxwell ~**

# LEADERSHIP AND PERFORMANCE GROWTH

**May 9<sup>th</sup>, 2019**

**Parksville , Tigh-na-Mara  
or**

**May 30<sup>th</sup>, 2019**

**Victoria, Oak Bay Beach Hotel**

A key skill for any leader is the ability to **translate strategic goals into operational action**. Clarifying the work necessary to achieve results does not, however, ensure success. A leader's ability to clearly **articulate expectations, and support team members** to achieve them can have a dramatic impact on end results. Conversations that foster responsibility and accountability therefore become an essential tool in any leaders' tool belt.

**“Leadership and Performance Growth”**, part of the Medical Staff Engagement Development workshop series, will focus on **skills for supporting accountability** through the setting of clear expectations, supportive feedback and regular performance conversations.

## WORKSHOP OBJECTIVES

After this session participants will be able to:

1. Apply a framework to **setting and communicating expectations and performance goals**.
2. Explore strategies and frameworks for **giving and receiving performance feedback**.
3. Formulate techniques to **reduce reactivity**.
4. Identify common **performance issues and strategies for a staged approach to resolution**.

Detailed agenda will be shared closer to the date.

**Registration & Breakfast 8:30– 9:00**  
**Workshop 9:00 – 4:30**

## REGISTRATION DETAILS

Tara Martinez  
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**Medical Staff  
Engagement &  
Development**

