

Additional Information and Services

Kuu-us 24 Hour Crisis Line

- Adults/Elders 250-723-4050
- Child/Youth 250-723-2040
- Toll Free Line 1 800-588-8717

Vancouver Island Crisis Line

- 1-888-494-3888

Benefits

- First Nations Health Benefits (FNHB)
1-800-317-7878
- Nuu-Cha-Nulth Tribal Council (NTC)
1-800-407-4888
- Inter-Tribal Health Authority (ITHA)
1-877-777-4842

Supports and Services

- BC Aboriginal Network on Disability
Society (BCANDS)
250-381-7303
- Victoria Native Friendship Centre
250-384-3211

Transportation

- Wheels for Wellness
250-338-0196

Royal Jubilee Hospital

Main switchboard	250-370-8000
Patient Information desk	250-370-8244
Parking Office 7:45am—3:30pm	250-370-8303
Food Court at the RJH Patient Care Centre:	
Monday-Friday	6:30am—7:30pm
Saturday-Sunday	7:00am—7:30pm

Victoria General Hospital

Main switchboard	250-727-4212
Patient Information desk	250-727-4157
Parking Office 7:45am—3:30pm	250-727-4050
Cafeteria (Monday-Friday)	8:30am—6:30pm
Cafeteria (Saturday-Sunday)	11:30am—6:30pm

Tim Horton's at RJH and VGH

Monday - Friday	6:30am—7:30pm
Saturday - Sunday	7:00am—7:30pm

Island Health Complaints/Concerns

1-877-977-5797

Island Health Aboriginal Liaison Nurses

Alert Bay	250-974-8314
Campbell River	250-830-8865
Comox	250-650-5714
Duncan/Cowichan	250-709-8204
Nanaimo	250-741-4234
Port Alberni	250-735-4319
Port Hardy, Port McNeill	250-949-0340
Saanich Peninsula Hospital	778-677-0774
Tofino General Hospital	250-735-1014

All Nations Healing Room

Patient Care Centre



viha.ca/aboriginal_health



The All Nations Healing Room

The All Nations Healing Room was designed, based on input from Elders in local First Nations communities, to provide a culturally safe, quiet and peaceful space within the Patient Care Centre that is welcoming and open to Indigenous peoples.

This room offers space where Indigenous patients can gather with family to perform traditional healing practices and ceremonies while in hospital, such as smudging, cleansing and singing.

The design of the space is inspired by a Coast Salish Longhouse. The welcoming figures, entrance doors and carvings hanging in the room were designed and created by Charles Elliott and Doug LaFortune. Also in the space is an original painting created for the All Nations Healing Room and donated by Métis artist Frank Lewis (1932 – 2013).

The All Nations Healing Room extends to the outdoors and includes beach log benches and a pond with a waterfall.

General Information

- All First Nations, Inuit and Métis peoples are welcome in this space.
- The room is open 24 hours a day 7 days a week.
- If the room is locked please call Security at Ext. 18575 for assistance with unlocking the doors.
- All patients and families are invited to bring their own cultural ceremonial supplies.
- Please be mindful that a ceremony is in session if the “Ceremony In Progress” sign is displayed.
- This room is equipped with a special ventilation system that allows for ceremonies involving burning sage, sweet grass and candles to be safely practiced. Please follow the ventilation instructions posted inside the room.
- All Healthcare providers can assist patients to access the room.

How to Find the All Nations Healing Room



Questions, comments or concerns? Please contact Island Health's Aboriginal Health program at:
(250) 370-8914 (or 18914 if dialing internally)