

Helpful Contacts

**Aboriginal Affairs and Development
Canada (formerly INAC)**
1-800-665-9320

**BC Aboriginal Network on Disability Society
(BCANDS)**
250-381-7303

First Nation Health Authority (FNHA)
1-800-317-7878

Kuu-Us Crisis Line
Vancouver Island and through the Province of BC
1-800-588-8717

Victoria Native Friendship Centre
250-384-3211

VIHA Complaints and Concerns
1-877-977-5797

Wheels for Wellness
250-338-0196

Royal Jubilee Hospital
250-370-8000
RJH - Parking - 7:45 - 3:30 pm
Patient Information: 250-370-8244

Victoria General Hospital
250-727-4212
VGH - Parking - 7:45 - 3:30 pm
Patient Information: 250-727-4157

Saanich Peninsula Hospital
250-544-7676

Aboriginal Liaison Nurse locations on Vancouver Island

Alert Bay 250-974-8314
Campbell River 250-830-8865
Comox 250-650-5714
Cowichan 250-709-8204
Nanaimo 250-741-4234
Port Alberni 250-735-4319
Port Hardy/Port McNeil 250-949-0340
Tofino 250-735-1014
Victoria
Royal Jubilee Hospital
Victoria General Hospital
Monique Pat, ALN
250-480-8333
Cathy Condy, ALN
250-812-1464

Aboriginal Health Liaison Nurse

Saanich Peninsula Hospital



Jane Fox RN, BScN

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Cell: 778-677-0774

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Email: jane.fox@viha.ca

Ways we can help

- Working with staff, patients, families and community service to support discharge planning.
- Providing emotional support and advocating for Aboriginal patients during a hospital stay.
- Explaining health care issues to patients and their families.
- Addressing and providing support around Cultural Safety issues in collaboration with the Cultural Safety Coordinator.
- Accessing Non-Insured Health Benefits as appropriate and as needed.
- Assisting with compassionate parking passes as financial need indicates for one family member.
- Referring patients to other support services as requested (Volunteer, Spiritual Care, etc.)
- Following up with patients after discharge from hospital.
- Participating in community events to share information about SPH and ALN services.

What to expect while escorting or visiting family members in hospital

- If you are willing - please identify your self as “Aboriginal or First Nation” for hospital staff to notify the liaison nurse.
- Bring your BC Care Card & Status Card.
- Check with your Band and/or patient travel clerk prior to hospitalization for medical coverage, travel assistance, meals, and accommodation guidelines.
- Meals will not be provided to family members.
- Aboriginal Health does not provide any financial assistance.

Office Hours:

Mon-Fri

8:00 am—4:00 pm

Referrals Welcome

Hy'chka

Kleco-Kleco

Gilakas'la

Thank you



WEBSITE:

<https://www.islandhealth.ca/our-services/aboriginal-health-services/aboriginal-liaison-nurses>