



island health

Telehealth

The Patient Perspective

Telehealth uses technology to connect patients to health care services, regardless of where they live.



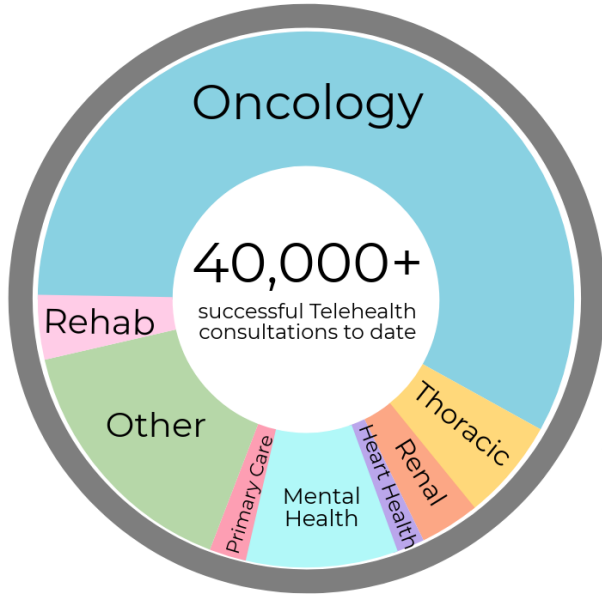
16 million km of travel prevented
(400 trips around the earth)



4,200 tonnes of Greenhouse Gas
emissions prevented



250,000 hours of travel prevented
(28.6 years)



8%

Consults would not have happened without Telehealth



Home Health Monitoring - Heart Failure and COPD

Supporting people through self-management coaching

- 92%** reduction in admissions post HHM
- 81%** reduction in ED visits post HHM
- 93%** client satisfaction rate

Our Patients are Telling Us

89% Found their Telehealth appointment was as good as seeing their provider in person

97% Would recommend Telehealth for their family and friends

97% Found it easier to have their appointment by Telehealth rather than traveling to their provider

Patient Responses

- "This is a wonderful time to be alive even if you are sick, modern technology is marvelous. Thank you Telehealth"
- "I LOVE this program, easy, convenient and great staff interaction. Very comfortable."
- "Very good service- felt like the doctor was right in the room with us."
- "I was very pleased with the service, it saved a lot of travel time and my husband didn't need to take time off work."
- "An excellent health care service! It worked most satisfactory and saved me \$60.00 in gasoline to make a 9 hour return trip to Victoria."
- "Telehealth is wonderful- you get the care you need without having to travel-especially when not feeling well. It would have been harder for me to travel"

Patients saved travel costs

Patients saved time off work



www.islandhealth.ca/our-services/remote-virtual-care-telehealth



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powered by

