

# Frequently Asked Questions (FAQ)

## Long Term Care Home: Service Fee's



UPDATED: March 05, 2020  
 DEPARTMENT: Patient Flow and Care Transitions

### Ayre Manor Long-Term Care Additional Services and Fees


Operators may have additional fees or services available to residents and their families through community vendors. Fees for services are subject change and it is recommended that you speak to community vendors and/or the care homes prior to moving in to confirm costs.


| Items  | Fee (\$)                      | Per Use | One Time | Monthly | Mandatory |
|--|-------------------------------|---------|----------|---------|-----------|
| Cable/TV<br>(Family organizes and pays)              | \$25.00                       |         |          |         |           |
| Internet<br>(Family organizes and pays)              | FEE VARIES – EXTERNAL SERVICE |         |          |         |           |
| WiFi (Public)  | AVAILABLE                     |         |          |         |           |
| Telephone<br>(Family organizes and pays)             | \$25.00                       |         |          |         |           |
| Clothing Identification                              | INCLUDED                      |         |          |         |           |
| Outings (monthly)                                    | < \$50.00                     |         |          |         |           |
| Bus transport<br>(For trips & outings)               | INCLUDED                      |         |          |         |           |
| Resident and Family<br>Supper Club<br>(Lunch/Dinner) | \$10.00<br>Per/Meal           |         |          |         |           |
| Foot Care Service<br>(Family organizes and pays)     | \$60.00 -<br>\$80.00          |         |          |         |           |

| Fee (\$) | Per Use | One | Monthly | Mandatory |
|----------|---------|-----|---------|-----------|
|----------|---------|-----|---------|-----------|

If you have any questions that are not answered here, please ask a care provider for more information.  
 For other health information, please visit [www.islandhealth.ca](http://www.islandhealth.ca)



| Items   | Time                          |   |
|---|-------------------------------|---|
| Dental Hygienist<br>(Family organizes and pays)   | FEE VARIES – EXTERNAL SERVICE |   |
| Dental Services<br>(Family organizes and pays)  | FEE VARIES – EXTERNAL SERVICE |   |
| Hairdressing Service<br>(Family organizes and pays)   | \$40.00 -<br>\$60.00          |  |
| Dietitian   | INCLUDED                      |   |
| Physiotherapy Service (basic)<br>(Family arranges and pays)   | INCLUDED                      |   |
| Occupational Therapy<br>Services (basic)<br>(Cost of equipment is responsibility of<br>Resident/Family) | INCLUDED                      |   |
| Wheelchair and Walker<br>Cleaning (basic)   | INCLUDED                      |   |

| Items   | Fee (\$) | Resident<br>Responsibility                       | Home<br>Responsibility  |
|---|----------|--|---|
| Vitamins and<br>Supplements<br>(Case by case review)                              | VARIES   | Prescribed vitamins not<br>part of the formulary |   |
| Prescription<br>Medications NOT<br>covered by Pharmacare<br>(Case by case review) | VARIES   | Medications not<br>covered by formulary          |   |
| Incontinence garments<br>(other than provided by care<br>home)                    | VARIES   |  |  |