

# Frequently Asked Questions (FAQ)

## Long Term Care Home: Service Fee's



UPDATED: March 05, 2020  
DEPARTMENT: Patient Flow and Care Transitions

### Eden Gardens


## Additional Services and Fees


Operators may have additional fees or services available to residents and their families through community vendors. Fees for services are subject change and it is recommended that you speak to community vendors and/or the care homes prior to moving in to confirm costs.

| Items  | Fee (\$)                         | Per Use | One Time | Monthly | Mandatory |
|--|----------------------------------|---------|----------|---------|-----------|
| Cable /TV<br>(Family organizes and pays)   | \$40.00                          |         |          |         |           |
| Internet   | FEE VARIES – EXTERNAL SERVICE    |         |          |         |           |
| Wi-Fi  | AVAILABLE - NO CHARGE            |         |          |         |           |
| Telephone  | FEE VARIES – EXTERNAL SERVICE    |         |          |         |           |
| Clothing Identification  | \$40.00                          |         |          |         |           |
| Outings<br>(Shopping excursion, special outings, casino trips at a minimal cost) | VARIES                           |         |          |         |           |
| Recreational Activities<br>(Comfort funds utilized for some costs)               | VARIES                           |         |          |         |           |
| Foot Care Service<br>(Family organizes and pays)                                 | \$45.00 -<br>\$55.00             |         |          |         |           |
| Dental Hygienist<br>(Family organizes and pays)                                  | \$75.00 +<br>EXTERNAL<br>SERVICE |         |          |         |           |
| Dental Services<br>(Family organizes and pays)                                   | FEE VARIES – EXTERNAL SERVICE    |         |          |         |           |

If you have any questions that are not answered here, please ask a care provider for more information.  
For other health information, please visit [www.islandhealth.ca](http://www.islandhealth.ca)



| Items  | Fee (\$)   | Per Use   | One Time | Monthly | Mandatory |
|--|--|---|----------|---------|-----------|
| Hairdressing Service<br>(Private service at care home) | \$15.00 -<br>\$100.00  |  |          |         |           |
| Dietitian  | INCLUDED   |   |          |         |           |
| Physiotherapy Service (basic)                          | INCLUDED   |   |          |         |           |
| Occupational Therapy<br>Services (basic)               | INCLUDED<br>COST OF EQUIPMENT IS RESPOSIBILTY OF RESIDENT/FAMILY |   |          |         |           |

| Items   | Fee (\$) | Resident Responsibility   | Home Responsibility |
|---|----------|---|---------------------|
| Vitamins and<br>Supplements                                     | VARIES   | Prescribed vitamins not<br>part of the formulary                                  |                     |
| Prescription<br>Medications NOT<br>covered by Pharmacare        | VARIES   | Medications not covered<br>by formulary   |                     |
| Incontinence garments<br>(other than provided by care<br>home). | VARIES   |  |                     |