

# Frequently Asked Questions (FAQ)

## Long Term Care Home: Service Fee's



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 DEPARTMENT: Patient Flow and Care Transitions


## Nanaimo Seniors Village Long-Term Care Additional Services and Fees

Operators may have additional fees or services available to residents and their families through community vendors. Fees for services are subject change and it is recommended that you speak to community vendors and/or the care homes prior to moving in to confirm costs.

Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Cable /TV (Family organizes and pays)	\$44.00				
Internet	FEE VARIES – EXTERNAL SERVICE				
Wi-Fi	AVAILABLE - NO CHARGE				
Telephone	\$34.00				
Clothing Identification	\$90.00				
Outings (Shopping excursion, special outings, casino trips at a minimal cost)	VARIES				
Bus transport (For trips & outings)	NO CHARGE				
Recreational Activities (Comfort funds utilized for some costs)	VARIES				
Foot Care Service (family organizes and pays)	VARIES				
Dental Hygienist (Family organizes and pays)	FEE VARIES - EXTERNAL SERVICE				
Dental Services (Family organizes and pays)	FEE VARIES – EXTERNAL SERVICE				

If you have any questions that are not answered here, please ask a care provider for more information.  
 For other health information, please visit [www.islandhealth.ca](http://www.islandhealth.ca)



Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Hairdressing Service (Private service at care home)	\$15.00 - \$100.00				
Dietitian	INCLUDED				
Physiotherapy Service (basic)	INCLUDED				
Occupational Therapy Services (basic)	INCLUDED				COST OF EQUIPMENT IS RESPOSIBILTY OF RESIDENT/FAMILY

Items	Fee (\$)	Resident Responsibility	Home Responsibility
Vitamins and Supplements	VARIES	Prescribed vitamins not part of the formulary	
Prescription Medications NOT covered by Pharmacare	VARIES	Medications not covered by formulary	
Incontinence garments (Other than provided by care home).	VARIES	