

Applies to:	All Long-term Care Health Care Support Workers (HCSWs) attending orientation.
Purpose:	To provide an overview of the learning plan for HCSWs.

Your full-day orientation (7.5 hours) includes 2 parts:

- Orientation to the site (4.5 hours)
- Orientation to the role (3 hours)

Orientation to the Site

- Site tour (using the *Getting to Know my Unit: Orientation Checklist*)
- Infection Prevention and Control
 - PPE, Hand-washing and COVID19 protocols
- Muscular Skeletal Injury Prevention (MSIP) Equipment Handling
- Code Red

Orientation to the Role

This table outlines the Peer Mentor orientation content.

- HCSWs will attend only 1 session: either in the morning or in the afternoon.
- The presenters may differ based on presenter availability.

Topic	Presenter	Duration
<ul style="list-style-type: none"> • Welcome • Territorial Acknowledgment • Introductions – Presenters and Peer Mentors • Session Overview and Partnership 	Site Managers CNLs/CNEs All other presenters	15 min
Long-term Care Philosophy of Care <ul style="list-style-type: none"> • Introducing our Resident- and Family-Centred Care values 	Site Managers	10 min
Mentorship <ul style="list-style-type: none"> • Your Role in the Mentorship Partnership 	CNL	15 min
Stretch Break		10 min
Welcome to the Learner <ul style="list-style-type: none"> • Core Values • Qualities the Learner Brings to the Role 	CNE/Program Practice and Education Manager	15 min
All about the new HCSW role <ul style="list-style-type: none"> • HCSW Roles and Responsibilities 	CNE	30 min

Health Care Support Worker Orientation Workshop Agenda

Health Care Support Worker (HCSW) Curriculum



<ul style="list-style-type: none">• HCSW Limits and Conditions• HCSW Onsite Work Schedule• Resources and Support		
Break		15 min
Engaging and Connecting with Residents <ul style="list-style-type: none">• Interacting and Communicating	Activity Department Rec Therapists	15 min
Shift routine/A Day in the Life of an HCSW <ul style="list-style-type: none">• Roles and Responsibilities	CNE	30 min
<ul style="list-style-type: none">• Wrap-Up Questions• Debrief and Evaluating Readiness	CNE/Site Manager	15 min