

Frequently Asked Questions (FAQ)

Long Term Care Home: Service Fee's



UPDATED: February 03, 2020
DEPARTMENT: Patient Flow and Care Transitions

Beacon Hill Villa



Additional Services and Fees

Operators may have additional fees or services available to residents and their families through community vendors. Fees for services are subject change and it is recommended that you speak to community vendors and/or the care homes prior to moving in to confirm costs.

Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Cable/TV (Family arranges and pays)	\$41.00				
Internet	No additional cost				
WiFi (Guest WiFi)	INCLUDED				
Telephone (Family arranges and pays)	FEE VARIES – EXTERNAL SERVICE				
Clothing Identification (Service by care home) External vendors available, fee varies)	\$55.00				
Outings (monthly)	No additional cost				
Bus transport (For trips & outings)	\$10.00 - \$20.00+				
Enhanced Activity Program (optional)	\$20.00				
Resident and Family Supper Club	\$10.00 Per/Person				
Foot Care Service	\$65.00				

If you have any questions that are not answered here, please ask a care provider for more information.
For other health information, please visit www.islandhealth.ca



Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Dental Hygienist	FEE VARIES – EXTERNAL SERVICE				
Dental Services	FEE VARIES – EXTERNAL SERVICE				
Hairdressing Service (Cost varies depending on service)	\$16.00 - \$65.00				
Dietitian	INCLUDED				
Physiotherapy Service (basic)	INCLUDED				
Occupational Therapy Services (basic)	INCLUDED				
Equipment (Family/Resident pay)	FEE VARIES – EXTERNAL SERVICE				
Wheelchair and Walker Cleaning	\$17.00				

Items	Fee (\$)	Resident Responsibility	Home Responsibility
Vitamins and Supplements	VARIES	Prescribed vitamins not part of the formulary	
Prescription Medications NOT covered by Pharmacare	VARIES	Medications not covered by formulary	
Incontinence garments (other than provided by care home).	VARIES	