

Frequently Asked Questions (FAQ)

Long Term Care Home: Service Fee's



UPDATED: January 06, 2020
DEPARTMENT: Patient Flow and Care Transitions

Brentwood House

Additional Services and Fees



Operators may have additional fees or services available to residents and their families through community vendors. Fees for services are subject change and it is recommended that you speak to community vendors and/or the care homes prior to moving in to confirm costs.

Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Cable TV	\$35.00 Shaw Cable				
WiFi	*Public Access				
Telephone (In Room)	FEE VARIES – EXTERNAL SERVICE				
Clothing Identification	-				
Parking	-				
Bus transport (For trips & outings)	\$5.00 - \$10.00+				
Regular Free Activities (additional fees for bonus activity options)	\$3.00 - \$5.00+				
Foot Care Service *private service	\$55.00+				
Dental Hygienist	FEE VARIES – EXTERNAL SERVICE				
Dental Services	FEE VARIES – EXTERNAL SERVICE				
Professional Hairdressing Service *private service	\$7.00- \$65.00+				
Dietitian	INCLUDED				

If you have any questions that are not answered here, please ask a care provider for more information.
For other health information, please visit www.islandhealth.ca



Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Physiotherapy Service (basic)	INCLUDED				
Occupational Therapy Services (basic)	INCLUDED (COST OF EQUIPMENT IS RESPONSIBILITY OF RESIDENT/FAMILY)				

Items	Fee (\$)	Resident Responsibility	Home Responsibility
Vitamins and Supplements	Yes – charged through pharmacy		
Prescription Medications NOT covered by Pharmacare	Yes – charged through pharmacy		
Incontinence garments (other than basic brands provided by care home).	Yes – varies	