

# Frequently Asked Questions (FAQ)

## Long Term Care Home: Service Fee's



UPDATED: January 08, 2020  
DEPARTMENT: Patient Flow and Care Transitions

### Cairnsmore Place


## Additional Services and Fees

Operators may have additional fees or services available to residents and their families through community vendors. Fees for services are subject change and it is recommended that you speak to community vendors and/or the care homes prior to moving in to confirm costs.

Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Cable/TV (Family organizes and pays)	\$35.00+				
Internet (Family organizes and pays)	FEE VARIES – EXTERNAL SERVICE				
WiFi (Family organizes and pays)	FEE VARIES – EXTERNAL SERVICE				
Telephone (Family organizes and pays)	FEE VARIES – EXTERNAL SERVICE				
Clothing Identification	\$40.00				
Outings	VARIES				
Bus transport (For trips & outings. Free if using Cairnsmore bus)	VARIES				
Recreational Activities	VARIES				
Foot Care Service (Private service)	\$45.00+				

If you have any questions that are not answered here, please ask a care provider for more information.  
For other health information, please visit [www.islandhealth.ca](http://www.islandhealth.ca)



Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Dental Hygienist (Family organizes and pays)	FEE VARIES – EXTERNAL SERVICE				
Dental Services (Family organizes and pays)	FEE VARIES – EXTERNAL SERVICE				
Hairdressing Service (Cost varies depending on service)	\$15.00 – \$65.00+				
Dietitian	INCLUDED				
Physiotherapy Service (basic)	INCLUDED				
Occupational Therapy Services (Cost of equipment is responsibility of resident/family)	BASIC INCLUDED				
Wheelchair and Walker Cleaning	INCLUDED				

Items	Fee (\$)	Resident Responsibility	Home Responsibility
Vitamins and Supplements	VARIES	Prescribed vitamins not part of the formulary	
Prescription Medications NOT covered by Pharmacare	VARIES	Medications not covered by formulary	
Incontinence garments (other than provided by care home).	VARIES		