

Frequently Asked Questions (FAQ)

Long Term Care Home: Service Fee's



UPDATED: January 10, 2020
 DEPARTMENT: Patient Flow and Care Transitions

Glacier View Lodge


Additional Services and Fees

Operators may have additional fees or services available to residents and their families through community vendors. Fees for services are subject change and it is recommended that you speak to community vendors and/or the care homes prior to moving in to confirm costs.

Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Cable/TV (Family organizes and pays)	\$35.00+				
Internet	FEE VARIES – EXTERNAL SERVICE				
WiFi (Public)	INCLUDED				
Telephone (Family organizes and pays)	FEE VARIES – SHAW COMMUNICATIONS				
Clothing Identification	\$35.00				
Outings (Additional cost apply for dining out)	INCLUDED				
Bus transport	\$5.00-\$20.00				
Foot Care Service (Family organizes and pays)	\$50.00+				
Dental Hygienist (Family organizes and pays)	FEE VARIES				
Hairdressing Service (Cost varies depending on service)	\$20.00+				

If you have any questions that are not answered here, please ask a care provider for more information.
 For other health information, please visit www.islandhealth.ca



Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Dietitian	INCLUDED				
Physiotherapy Service (basic) (Additional services option with a fee)	INCLUDED				
Occupational Therapy Services (basic)	INCLUDED				
Wheelchair and/or Walker Cleaning (Resident Owned ONLY)	\$35.00				

Items	Fee (\$)	Resident Responsibility	Home Responsibility
Vitamins and Supplements	VARIES	Prescribed vitamins not part of the formulary	
Prescription Medications NOT covered by Pharmacare	VARIES	Medications not covered by formulary	
Incontinence garments (other than provided by care home).	VARIES		