

Frequently Asked Questions (FAQ)

Long Term Care Home: Service Fee's



UPDATED: January 06, 2020
DEPARTMENT: Patient Flow and Care Transitions

Glengarry




Additional Services and Fees

Operators may have additional fees or services available to residents and their families through community vendors. Fees for services are subject change and it is recommended that you speak to community vendors and/or the care homes prior to moving in to confirm costs.

Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Cable/TV (Family organizes and pays)	\$35.00				
Internet	FEE VARIES – EXTERNAL SERVICE				
WiFi (Public WIFI available)	FEE VARIES – EXTERNAL SERVICE				
Telephone (Family organizes and pays)	FEE VARIES – EXTERNAL SERVICE				
Clothing Identification	\$40.00				
Outings	VARIES				
Parking Surface Lots	\$2.25 - first 2 hours				
Parking Pay Stations (Accepts coins/credit card No change is provided from pay stations)	\$1.25 - each additional hour \$26.75 - weekly permit				
Bus transport (For trips & outings)	\$5.00+				
Enhanced Activity Program (optional)	\$20.00				
Resident and Family Supper Club	\$10.00 Per/Person				
Foot Care Service	\$60.00+				

If you have any questions that are not answered here, please ask a care provider for more information.
For other health information, please visit www.islandhealth.ca



Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Dental Hygienist	FEE VARIES – EXTERNAL SERVICE				
Dental Services	FEE VARIES – EXTERNAL SERVICE				
Hairdressing Service (Costs varies depending on service)	\$28.00 \$70.00				
Dietitian	INCLUDED				
Physiotherapy Service (Family organizes and pays)					
Occupational Therapy Services	INCLUDED				
Wheelchair and Walker Cleaning	\$17.00				

Items	Fee (\$)	Resident Responsibility	Home Responsibility
Vitamins and Supplements	VARIES	Prescribed vitamins not part of the formulary	
Prescription Medications NOT covered by Pharmacare	VARIES	Medications not covered by formulary	
Incontinence garments (Other than provided by care home).	VARIES	