

Frequently Asked Questions (FAQ)

Long Term Care Home: Service Fee's



UPDATED: February 03, 2020
 DEPARTMENT: Patient Flow and Care Transitions

Yucalta Lodge


Additional Services and Fees


Operators may have additional fees or services available to residents through community vendors. Fees for services are subject to change and it is recommended that you speak to a community vendor and/or the care home prior to moving in to confirm costs.

| Items | Fee (\$) | Per Use | One Time | Monthly | Mandatory |
|---|---|---------|----------|---------|-----------|
| Cable/TV (Family organizes and pays) | \$35.00+ FEE VARIES – EXTERNAL SERVICE | | | | |
| Internet (Family organizes and pays) | FEE VARIES – EXTERNAL SERVICE | | | | |
| WiFi (Public WiFi available) | FREE | | | | |
| Telephone (Family organizes and pays) | FEE VARIES – EXTERNAL SERVICE | | | | |
| Clothing Identification (At admission) | \$35.00 - \$45.00 | | | | |
| Outings (Restaurant meals or snacks residents fund on outings) | VARIES | | | | |
| Family Meal Plan (Nominal charge, paid at Business Office) | VARIES | | | | |
| Foot Care Service (Family organizes and pays) | \$35.00 - \$45.00 | | | | |

If you have any questions that are not answered here, please ask a care provider for more information.
 For other health information, please visit www.islandhealth.ca



| Items | Fee (\$) | Per Use | One Time | Monthly | Mandatory |
|--|-------------------------------|---------|---|---------|-----------|
| Dental Hygienist (Family organizes and pays) | FEE VARIES – EXTERNAL SERVICE | | | | |
| Dental Services (Family organizes and pays) | FEE VARIES – EXTERNAL SERVICE | | | | |
| Hairdressing Service (Cost varies depending on service) | \$18.00 - \$65.00 | |  | | |
| Physiotherapy Service (basic) | INCLUDED | | | | |
| Occupational Therapy Services (basic) | INCLUDED | | | | |

| Items | Fee (\$) | Resident Responsibility | Home Responsibility |
|---|----------|--|---|
| Vitamins and Supplements (Case by case review) | VARIES | Prescribed vitamins not part of the formulary | |
| Prescription Medications NOT covered by Pharmacare (Case by case review) | VARIES | Medications not covered by formulary | |
| Incontinence garments (Other than provided by care home) | VARIES | |  |