

Other Community Opioid Treatment Services

Pandora Clinic

922 Pandora Avenue
Mon-Fri 9am—5pm
Phone: 250-294-6714

Cool Aid Health Centre

If already registered with the clinic
713 Johnson Street
Mon & Tue 9am—6pm
Wed & Thu 9am - 8pm
Fri 9am—3pm
Sat 10am - 2pm
Phone: 250-385-1466

Victoria Youth Clinic/Foundry

For people aged up to 24
818 Douglas Street (3rd floor)
Mon-Thu 11am—5pm;
Fri 11am - 4pm
Phone: 250-383-3552

Outreach Services Clinic

603 Gorge Road East
Mon 9am-3pm; Tue 1pm-7pm;
Wed 9am-5pm; Thu 10am-3pm
Phone: 250-480-1232

WestShore AVI Health Centre

111-2787 Jacklin Road, Langford
Mon 1:30-6:30pm, Tues and Thur 9-4pm



Rapid Access Addiction Clinic

1119 Pembroke Street
Open weekdays
9:00 am to 12:00 pm
(closed on stat holidays)
Phone: 250-519-3776



The Umbrella Society is a peer support organization with staff who have lived experience with substance use, recovery and treatment. Umbrella staff can help clients get to their appointments at the RAAC or the other community opioid treatment services.

Address: 901 Kings Road, Victoria

Phone or text: 250-380-0595

Web site: www.umbrellasociety.ca



Rapid Access Addiction Clinic (RAAC) Victoria

*Information for people
interested in
care and treatment
for problematic
opioid use*

viha.ca



What is the Rapid Access Addiction Clinic?

The Victoria **Rapid Access Addiction Clinic** (RAAC) supports people with problematic opioid use who are ready for treatment with Buprenorphine (Suboxone) or Methadone.

RAAC accepts referrals from community providers, doctors, Island Health's substance use services, hospitals* and client walk ins. Referred RAAC clients are offered booked appointments. Limited walk-in appointments are available from 9am-10am weekdays.

**People who are in the Emergency Department or hospital can get started on Buprenorphine in hospital and be referred to the RAAC or other community services when they leave hospital.*

What Services does the RAAC offer?

RAAC offers:

- Assessment
- Buprenorphine (Suboxone) or Methadone starts and maintenance
- Treatment plan creation, done together with the client
- How to reduce harm to yourself and others
- Take Home Naloxone
- Referrals to social and peer support services
- Supportive transitions to community services and supports



When is the RAAC open and where is it located?

Hours:

Monday:	9:00 am to 12:00 noon
Tuesday:	9:00 am to 12:00 noon
Wednesday:	9:00 am to 12:00 noon
Thursday:	9:00 am to 12:00 noon
Friday:	9:00 am to 12:00 noon

Address: 1119 Pembroke Street

Map:

