

BACKGROUND

Outpatient Laboratory Service Changes



March 23, 2020

To ensure that laboratory staff and supplies are best positioned to respond to COVID-19, Island Health will adjust the hours at some outpatient labs across Vancouver Island and temporarily close others.

Services will be focused on collecting medically necessary samples and staff will continue supporting essential work related to the care of non-COVID-19 patients.

GREATER VICTORIA			
LOCATIONS	CHANGES	HOURS	CLOSEST ALTERNATE ISLAND HEALTH LOCATION
Royal Jubilee Hospital Outpatient Laboratory	None	M-F: 7 am – 5 pm Sat: 7:30 am – noon Sun: 9 am – 1 pm	
Victoria General Hospital Outpatient Laboratory	None	M-F: 7 am to 5 pm	
Saanich Road Outpatient Laboratory 201-3491 Saanich Road	REDUCED HOURS	M-F: 8 am – noon	Victoria General Hospital
Admirals Walk Outpatient Laboratory 108-1505 Admirals Rd	No change	M-F: 7:30 am – noon	
Keating Cross Road Outpatient Laboratory 2140A Keating Cross Rd	CLOSED		Saanich Peninsula Hospital or Sidney Satellite Lab

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SIDNEY, SAANICH, SOUTHERN GULF ISLANDS			
LOCATIONS	CHANGES	HOURS	CLOSEST ALTERNATE ISLAND HEALTH LOCATION
Saanich Peninsula Hospital Outpatient Laboratory	No Saturdays	M-F: 8 am – 4 pm	
Sidney Satellite Lab 2357 James White Blvd	No Saturdays Reduced weekday hours	M-F: 7 am – 3 pm	Saanich Peninsula Hospital Outpatient Laboratory
Brentwood Satellite Lab 1-7120 West Saanich Rd	CLOSED		Saanich Peninsula Hospital Outpatient Laboratory or Sidney Satellite Lab
Saltspring Island Lady Minto Hospital Outpatient Laboratory	No change	M-F: 7:30 am – 1:45 pm	
Galiano Island Health Unit Outpatient Laboratory	No change	Thurs 7 am – 10:15 am	
Mayne Island Clinic Outpatient Laboratory	No change	Wed. 7 am – 10 am	
Pender Island Health Unit Outpatient Laboratory	No change	Appointment Only	

DUNCAN & CHEMAINUS			
LOCATIONS	CHANGES	HOURS	CLOSEST ALTERNATE ISLAND HEALTH LOCATION
Cowichan District Hospital Outpatient Laboratory	No change	M-F: 7 am – 5 pm Sat 8 am – noon	
Chemainus Health Care Centre Outpatient Laboratory	No change	M-F: 7:45 am to 3:30 pm	

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NANAIMO & LADYSMITH			
LOCATIONS	CHANGES	HOURS	CLOSEST ALTERNATE ISLAND HEALTH LOCATION
Ladysmith Community Health Centre Outpatient Laboratory	No change	M-F: 7:30 am to 3:30 pm Sat 8 am to 11 am	
Ladysmith Life Labs 370 Davis Road	No change	M-F: 7:30 am – 4 pm	
Nanaimo Regional General Hospital Outpatient Laboratory	No change	M-F: 8 am – 4 pm	
NRGH Satellite lab 1599 Dufferin Cresc.	Changed hours	M-F: 8 am – 4 pm Sat 7:15 am – 1:30 pm	

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ALBERNI VALLEY & WEST COAST			
LOCATIONS	CHANGES	HOURS	CLOSEST ALTERNATE ISLAND HEALTH LOCATION
Tofino General Hospital Outpatient Laboratory	No change	M & F: 12:30 – 14:30 pm Tues to Thurs: 8:30 am – 11:30 am	
Ucluelet	CLOSED		Tofino General Hospital
Ahousaht	CLOSED		Tofino General Hospital
West Coast General Hospital, Port Alberni Outpatient Laboratory	No change	M-F: 7:00 am – 3:30 pm	

COMOX VALLEY			
LOCATIONS	CHANGES	HOURS	CLOSEST ALTERNATE ISLAND HEALTH LOCATION
North Island Hospital Comox Valley Outpatient Laboratory	No changes	M-F: 6:30 am – 5 pm Sat: 9 am – 1 pm	
Cumberland Health Centre Outpatient Laboratory	CLOSED		North Island Hospital Comox Valley
St. Joseph's Satellite lab	CLOSED		North Island Hospital Comox Valley
Courtenay Satellite Lab	CLOSED		North island Hospital Comox Valley

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CAMPBELL RIVER & STRATHCONA			
LOCATIONS	CHANGES	HOURS	CLOSEST ALTERNATE ISLAND HEALTH LOCATION
Sayward Outpatient Laboratory	No change	Every second Monday: 9 am – 1 pm	North Island Hospital Campbell River
Kwakiutl District Council Outpatient Laboratory	No change	Every second Monday: 9 am – 11 am	North Island Hospital Campbell River
Quadra Island Outpatient Laboratory	Reduced hours	Fridays 7 am – 10 am	
North Island Hospital Campbell River	Reduced hours	M-F: 6:30 am – 2:30 pm Sat 7:30 am – 1:30 pm	

NORTH ISLAND			
LOCATIONS	CHANGES	HOURS	CLOSEST ALTERNATE ISLAND HEALTH LOCATION
Cormorant Island Health Centre	No change	M-F: 9:30 am – 11:00 am	
Port Alice Health Centre	Reduced hours	Appointment only	
Port McNeill Hospital	Closed Weekends	M-F: 8:30 am – 9:30 am and 1pm – 2 pm	
Port Hardy Hospital	Closed Weekends	M-F: 8:30 am – 2:00 pm	