

June 12, 2020

## Summary of Medical Health Officer's recommendation to extend the administrator at Selkirk Seniors Village

On December 12, 2019, Island Health's Board of Directors appointed an administrator to oversee the day-to-day operations at Selkirk Seniors Village (SSV) long-term care home. The six-month appointment required Board review prior to June 12, 2020.

On June 10, 2020, the Board extended the administrator's appointment for four months, until at least October 12, 2020. The Board's decision was informed by a recommendation from Medical Health Officer (MHO) Dr. Murray Fyfe.

The MHO's recommendation stated, in part:

- The MHO reviewed reports from both the administrator and Island Health's Community Care Facilities Licensing program.
- The leadership and skills of the administrator led to substantial and encouraging progress towards meeting expected care standards, as defined by the *Community Care and Assisted Living Act*.
- Progress has been made in all areas of concern identified by Licensing in 2019.
- The MHO specifically pointed to the creation of monthly Family Council meetings, staff training, adding a number of new staff positions such as social worker, music therapist and nursing clerk, and purchasing needed supplies.
- The MHO noted continued administrative oversight was needed to ensure further progress in areas including efforts to maintain and improve staffing levels, orientation, education and training of staff, and support with care planning.
- Future review of the need for administrative oversight at SSV will focus on the success of staff recruitment and retention, planning for facility maintenance, and the development of a comprehensive plan to transition administration of SSV back to the operator.
- The MHO recommended the administrator's appointment be extended for four months, to at least October 12, 2020.

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