


Island Health Performance Measures

Patient Safety Events with Completed Reviews



Year to Date Performance	59.5%	Performance Assessment	 Red
Island Health Target	Greater than or equal to 70%	Performance is significantly outside acceptable range; take action and monitor progress.	

What do we measure and why?

At Island Health, patient safety events are recorded in the Patient Safety and Learning System (PSLS). PSLS is a web-based patient safety event reporting tool used by health care providers to report and learn from patient safety concerns. At Island Health, the expectation is for patient safety event (Levels 0-3) reviews to be completed within 30 days. When the review is completed, we can assume the data has been confirmed and there has been follow-up with the person who reported the event.

This indicator measures patient safety events assigned to Level 0-3 (i.e., no harm, minor harm, or moderate harm) that had reviews completed within the 30-day timeline, as a percentage of the total number of patient safety events reported in the system.

What is the target?

Island Health's target is 70% or more of patient safety event reviews be completed within 30 days. The target is based on historical data and internal discussions.

No comparator data is available from other Health Authorities, nor are national/provincial benchmark data available.

How are we doing?

In 2019/20, the PSLS team completed 59.5% of Level 0-3 patient safety event reviews within 30 days, which did not meet the target.

What actions are we taking?

The PSLS team continues to work collaboratively with stakeholders. The team provides training sessions and support across the Island. Individual support is offered to areas not meeting the target, and areas that continue to meet the target are recognized.