


Island Health Performance Measures

Days Lost



Year to Date Performance	45.1	Performance Assessment	 Red
Island Health Target	Less than or equal to 40.9	Performance is significantly outside acceptable range; take action and monitor progress.	

What do we measure and why?

This indicator provides information regarding the safety of the work environment such as adherence to safe work practices and availability of appropriate equipment. Injuries have an impact on employee morale, staff retention, and the cost of providing service.

This is a new dashboard measure starting in 2019/20. This measure is defined and monitored provincially.

What is the target?

The target is less than or equal to 40.9 for 2019/20; this is based on and equals the BC health authority average in 2018/19. A rate of 45.0 or higher would be flagged as red; this used a 10% tolerance level.

How are we doing?

Island Health did not meet the target in 2019/20.

What actions are we taking?

Island Health and WorkSafe BC share a focus of continuous improvement for this measure. In particular, increased engagement with front line leadership is underway for Long-term Care services (where a majority of claims occur) to prioritize an earlier return to work philosophy into regular leadership practice.