

Collection and Use of Your Email and Phone Number

Island Health is taking measures to ensure we can stay in contact with our patients and clients to provide the best possible care and services.

Registration staff will be asking you to provide your email address or phone number for entry into our Electronic Health Record (EHR) system.

Island Health is collecting and using this information under the authority of the *Freedom of Information & Protection of Privacy Act* of British Columbia.

Our primary method of contacting you is by phone. In certain circumstances, we may send non-urgent information to you by text, automated voice or email messages for the following purposes:

- 1) To set-up, confirm or notify you about appointment dates, times and locations (if and when necessary); and
- 2) To keep you informed about Island Health care and services (for example, how to access online services or public health notices).

You may request updates to your contact information by presenting in person at any Island Health registration location or by email to HIMCorrections@viha.ca.

Learn more about how Island Health cares for your information at www.islandhealth.ca/your-privacy.